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# SOUNDWERK

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**CAR AUDIO SALES AND SERVICE**

5111 Davis Boulevard • North Richland Hills, Texas 76180  
**817/281-9381**

Feb. 1, 2011

Mark Pena  
Pena's Automotive  
4515 Iona Rd.  
Lubbock, TX 79415

Dear Mark,

After receiving a repair estimate for over twelve hundred dollars from a Lubbock area independent repair shop, we politely declined their service on my son's car. Thus began my search for a second opinion.

I was referred to you through a network of business friends stretching from Ft. Worth to Lubbock, and after speaking with you, made arrangements to have Donald's car towed to your facility. Within 24 hours you called with the great news that the repair was completed for about 5% of the other repair shops "estimate" !

I am thankful to have found an honest and competent mechanic in Lubbock that my son can trust for future automotive needs. Also, I'm confident he'll refer his Texas Tech colleagues. Thanks again for your help.

Sincerely,

  
David Shearer, owner